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| **Use Case Number** | 14 | |
| **Use Case Name** | Dispatch Car | |
| **Author/Source** | Shaeq Khan | |
| **Date of Creation** | December 5, 2009 | |
| **Precondition(s)** | Fleet Inspection has approved the car’s usage by customers. | |
| **Successful Post Condition** | The car has been handed over to the customer. | |
| **Actors** | Dispatch Department | |
| **Priority** | High | |
| **Related Use Cases** | Issue Form | |
| **Flow of Events** | **Basic Flow** | |
| **Step Number** | **Steps** |
| 1 | The use case begins when the user clicks “Dispatch Car”. |
| 2 | The system prompts the user to enter the customer ID and booking number. |
| 3 | The user enters the required information.   * **A1**: Information entered is invalid. |
| 4 | The system displays a confirmation message for a valid booking.   * **A2**: Customer does not exist. * **A3**: Invalid Booking number. |
| 5 | The user confirms the message. |
| 6 | Use case number 16 Issue form is executed. |
| 7 | The use case ends. |
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| **Alternate Flow: A1 (Information entered is invalid)** | |
| 1 | The system displays a message that the information entered by the user is not of the same type of information accepted by the info field. |
| 2 | The user confirms the message. |
| 3 | The flow goes back to basic flow, step 2 |
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|  | **Alternate Flow: A2 (Customer does not exist)** | |
|  | 1 | The system displays a message that the customer with the entered ID does not exist in the system. |
|  | 2 | The user confirms the message. |
|  | 3 | The flow goes back to basic flow, step 2 |
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|  | **Alternate Flow: A3 (Invalid Booking number)** | |
|  | 1 | The system displays a message that the booking number entered is invalid. |
|  | 2 | The user confirms the message. |
|  | 3 | The flow goes back to basic flow, step 2 |